



## **Tender Loving Care (TLC) Program**

### **POSITION: Tender Loving Care (TLC) Volunteer**

#### Position Summary:

The TLC Program was created to alleviate many of the stressors that affect the health and well-being of cats in the care of shelters thereby reducing disease. Increased contact with humans, using appropriate handling, decreases the risk of disease in shelter cats.

Research to date suggests that the provision of social and environmental enrichment that encourages species-appropriate activities, positive interactions with humans and bonding with one caretaker speeds up the cat's adjustment to its surroundings and promotes mental well-being.

#### PRINCIPLE ACCOUNTABILITIES:

- Consistent animal handling of each cat on the program.
- Record observations about each cat after each 10 minute session.
- Ensure safety measures and KWHS policies are implemented at all times.
- Responsible for returning all equipment used during the session.

#### POSITION REQUIREMENTS:

- Volunteers must be 18 or older.
- Knowledge and experience with cats is required.
- Must be comfortable working on your own.
- Compassion for animals.
- Patience.
- Willingness to learn.

Weekly Commitment: A minimum of 1 shift/week for 1 hour.

\*Please note we have an increased need for volunteers who can volunteer Friday, Saturday and Sunday.

**WORKING CONDITIONS:**

- Handling cats with various levels of exposure to people.
- Cat scratchers, crates, toys and treats
- Works in areas with periodic strong odours and high noise levels regarding animal related noises.
- Works in climate controlled temperature conditions (indoors).
- Exposed to bites, scratches, infections and infectious diseases.
- Required to expend physical effort, walking, lifting and bending.

REPORTS TO: Directly – Animal Care Coordinator and TLC Volunteer Leaders  
Indirectly – People Services Coordinator

**APPLICATION SUBMISSION:**

Please submit your Application Form to the attention of Brianna Burnett, *Volunteer Coordinator*, via email at **[Brianna.burnett@awasco.ca](mailto:Brianna.burnett@awasco.ca)**.

To fill out your Application form, visit: <https://kwhumane.com/wp-content/uploads/2019/01/HS-KWSP-Volunteer-Application-2019.pdf>